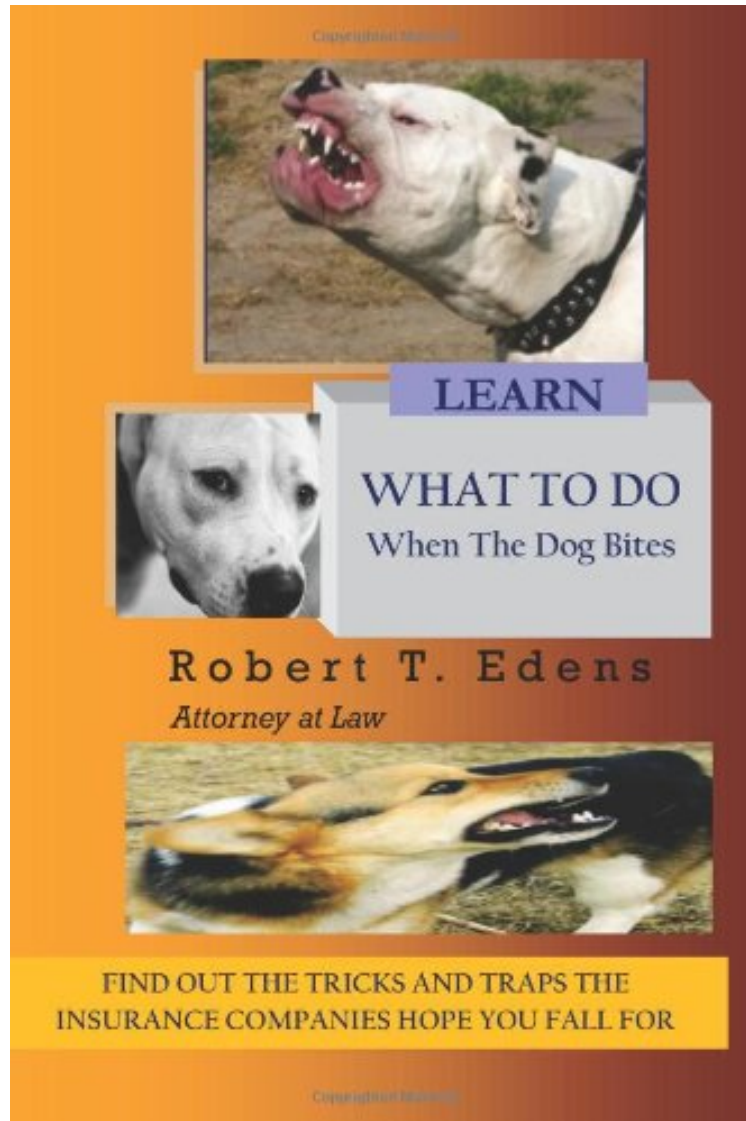


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When The Dog Bites: A Step by Step Guide to Help You Through The Claims Process

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When The Dog Bites was written by Attorney Robert T. Edens, PC, to help victims of dog bites or other animal

attacks to understand the insurance claims process from start to finish. After reading this book, victims will be armed with the information they need to either file a claim with the insurance company directly or if they would benefit from hiring an attorney. It provides information that most victims do not know. Such as, victims that hire an attorney receive 2-3 times as much money as those that try to handle the case themselves. Additionally, it prepares the reader for the many unscrupulous tactics insurance companies will use to try to deny a justifiable claim or how they will attempt to devalue a legitimate claim. This book is for anyone who has been attacked by an animal or for anyone who has a loved one who has been attacked by a vicious dog. There is a special chapter devoted to children and how their case will differ from an adults, especially regarding the statute of limitations.

About the Author Bob was born in Schaumburg, but his family has always had a summer home in Antioch on Fox Lake. Having been raised in the Lake County area, Bob is familiar with the various cities and their social and legal histories and backgrounds including Antioch, Fox Lake, Grayslake, Lake Villa, Round Lake, Lindenhurst, Gurnee, etc. Bob got his undergraduate degree from Arizona State University in Tempe Arizona. He majored in accounting and passed the C.P.A exam right after graduation. Upon returning to Illinois, Bob moved into the family home in Antioch and went to night school at DePaul University. Two years after passing the C.P.A. exam, Bob had a Masters of Science in Taxation from DePaul as went to work in Chicago for one of the then Big Eight accounting firms. Shortly thereafter Bob entered law school at IIT Chicago Kent College of Law. Three years later Bob had his J.D. in law. He then took and passed the California Bar exam and the Illinois Bar exam. After finishing his education, Bob went into solo practice. Bobs brother, Edward Edens, had been practicing law for 10 years when Bob went into practice and helped Bob by training him in the practice of DUI Defense .Bob got much of his initial jury and bench trial, as well as hearing, experiences during his early years in practice defending individuals charged with driving under the influence. It is this litigation experience that Bob brings to the table that many other small firm attorneys cant offer their clients. Within 5 years of practice Bob was earning most of his income from representing individuals that were injured in auto accidents. Soon this practice branched off into all kinds of practice areas including trucking accidents, motorcycle accidents, pedestrian, uninsured and under insured motorist cases, arbitration and trials.